

ONE Solution for Property Managers



Reduce Employee Stress and Burnout

Multitasking is a must but allowing property staff to focus on the task at hand and not the ringing phone allows for a *smoother work day* and *better office morale*.



Reduce Staffing Costs

When you hire a receptionist, you pay them whether or not the phone rings. When you use ONE, *we'll always be ready* to answer your phone, *but you'll only pay for the time we're live on the calls*.



Boost Profitability

Streamlined systems mean you *get more done with less*. Leveraging an answering service allows you to do more and potential bump up the number on your bottom line.



Enhanced Occupant Care

Simply put: tenants want to be heard. Nothing is better than speaking to a trained agent, instead of filling up a voicemail box. With message delivery on your schedule, *no tenant will be left behind*.



24/7 Emergency Readiness

Emergencies come at all times of day and our agents are always at the ready to gather the information necessary and notify management staff to *ensure that big problems don't get bigger*.

24/7/365 US-Based Telephony Support

That Will Transform Your Property Management Business:

Expert scripts customized to ensure best practice call handling

Inbound *lease information* intake

Bilingual call support

Self-service *web portal / app* to make real-time updates to receive messages and more

Quick account setup: from startup to standby typically in 5 days or less

Full suite of *message delivery options*

Triage tenant *service maintenance requests* and initiate callouts per desired protocols



Support Features





Call 800-901-7706 for a Special Promotion!

The demands on a property manager are endless. Beyond the walls and windows are people— customers whose homes and businesses are entrusted to a manager that will keep pricing to their advantage, preserve access to live and work comfortably in that space, and ensure the structure is safe and well-maintained.

Whether it's a few rental units or a multi-building commercial complex under your watch, your tenants need to be able to reach you at all hours. Importantly, the majority of your after hours requests require a timely call out for service. Deferred repairs are costlier, hurting a property manager's business, bottom line, and reputation.

ONE is ready 24/7/365 to provide the most qualified professional help at a fraction of the cost of additional support staff. Property managers partnering with our service ensure the right calls are routed when they need to be, urgent cases are attended to, and the stacks of nightly non-emergency messages are delivered as desired to fit their busy schedule.

ONE wants to be the reason your property management company is regularly accumulating an attractive wait list of high quality tenants. When your tenants can depend on a responsive management company, the referrals will grow.

Call us for a customized quote today!

We can't wait to partner with you through one of our specialized call centers.

Consultation Nationwide:



Answering Services / Contact Centers:

